

Founded on Innovation: NaphCare's roots date back to 1989, when founder James "Jim" McLane, then a chief pharmacist and owner of his family's drug store in Birmingham, Alabama, began providing pharmaceuticals to county jails after identifying a critical gap in correctional healthcare. That initial focus evolved into **a mission-driven company offering comprehensive healthcare, administrative services, and technology solutions tailored for correctional environments**, including its industry-leading Proactive Care Model and TechCare electronic health record system.

Today, the company remains family-owned and mission-focused, partnering with city, county, state, and federal agencies across the United States. **NaphCare provides services to over 500 correctional facilities in 49 states**, supported by **a team of nearly 6,000 employees**.

About NaphCare: NaphCare partners with local, state and federal government agencies nationwide to provide innovative healthcare, technology and administrative solutions for the correctional system. The company's industry leading approach to correctional healthcare includes designing and implementing evidence-based clinical programs to address the specific challenges of the corrections environment. Above all, NaphCare aims to make a positive impact in the communities they serve. NaphCare is headquartered in Birmingham, Alabama, with regional headquarters in Las Vegas, Nevada, and Phoenix, Arizona.

Leadership:

- Bradford T. McLane, Chief Executive Officer
- Connie Young, President
- Byron Harrison, Chief Operating Officer, Local Government
- Donna Dowling, Chief Operating Officer, State Government
- Dr. Murray Young, Chief Medical Officer, State Government
- Dr. Darrelle Knight, Chief Pharmacist
- Jason Douglas, Chief Technology Officer
- Charles Barranco, Chief Information Officer
- Justin Barkley, Chief Legal Officer
- Dr. Amber Simpler, PhD, ABPP, Executive Director of Behavioral Health Research, NaphCare Charitable Foundation

Recent News:

- NaphCare and Washoe County Sheriff's Office announce THRIVE Mental Health Jail-Based Competency Treatment Program
- NaphCare Supports ADA Compliance in Arizona
- Driving Change in Correctional Healthcare: NaphCare's Commitment to Innovation and Impact
- NaphCare Charitable Foundation Develops Groundbreaking REACH Database
- NaphCare Expands TechCare Electronic Health Record to Improve Medication Compliance and Advance Patient Care in Correctional Facilities

Awards & Recognition:

- NaphCare Reaches Industry-Leading Milestone with Prestigious NCCHC Pinnacle Award
- NaphCare Partner Clackamas County Sheriff's Office Jail Earns National Correctional Health Care Award
- NaphCare Partner Pima County Adult Detention Complex Awarded NCCHC Pinnacle Award

Visual Assets

High-resolution logos, photos, and graphics are available upon request.

Newsroom

For press releases, news, awards and accolades, and blog content, visit the NaphCare [newsroom](#).

Social Media

Stay connected with NaphCare on [LinkedIn](#), [Instagram](#), [Facebook](#), and [YouTube](#) for the latest company updates, news, and insights.

Contact

For press or media inquiries or questions, please contact comms@naphcare.com.

Additional information can be found on the company's website: www.naphcare.com.

Frequently Asked Questions

Q: What does NaphCare do?

A: NaphCare delivers healthcare services and solutions within jails and prisons to the incarcerated population. We provide a full spectrum of medical and mental health care and support, which includes primary care, acute and emergent care, preventive care, specialty services, behavioral health care, substance use treatment, medications, and dental care. NaphCare has three core lines of business:

- **Proactive, preventive health care**, providing a community standard of care
- **Technology solutions** designed specifically for correctional systems, including our corrections-specific electronic health record, TechCare
- **Administrative Services**, processing claims, billing, scheduling, and developing provider networks for government agencies, including the federal Bureau of Prisons and Residential Re-Entry Management Branch

Q: What is NaphCare's mission?

A: At NaphCare, our mission is to improve and save lives in corrections through innovation and excellence. We aim to ensure that every patient we treat receives exemplary healthcare to support a healthy return to the community.

Q: How do government agencies contract with NaphCare?

A: NaphCare participates in a competitive bid process to get contracts with government agencies (e.g., local jail, sheriff's office, state DOC) that wish to contract services. The agency issues a Request for Proposals (RFP), and in response, NaphCare submits a proposal that meets all requirements of the RFP. Once the agency selects NaphCare and awards the contract, we work with them to reach mutually agreed-upon contract terms that govern the duration of the service term. Negotiating clear and measurable standards that reflect the scope of patient care services, consider daily operational realities, and ensure accountability for both parties is vital to establishing an open, collaborative partnership that centers patient care.

Q: What is NaphCare's Proactive Care Model?

A: Early identification of medical, mental health, and substance use issues is the most impactful action we can take to save lives. NaphCare's Proactive Care Model is designed to ensure that comprehensive medical and mental health screenings occur at intake and that medications and treatments are initiated in the critical first hours following booking. From there, NaphCare delivers a continuum of individualized care – from intake to re-entry – that leads with a focus on proactive, preventive care.

Q: How does NaphCare address substance use disorder (SUD) among incarcerated individuals?

A: NaphCare is committed to helping patients who struggle with addiction, recognizing that substance use is a major driver of incarceration in the US. We pioneered the use of buprenorphine to safely manage opioid withdrawal in the correctional setting and provides a full spectrum of Medication-Assisted Treatment (MAT) services for individuals entering jail or prison who are already on MAT or need treatment initiated during incarceration.

Q: What is TechCare?

A: [TechCare](#) is NaphCare's innovative electronic health record (EHR) system, designed specifically for correctional healthcare. A corrections-specific EHR, it enables healthcare staff to manage patient records accurately and efficiently while maintaining compliance and safety standards. TechCare integrates critical systems, ensures real-time data access, and automates workflows to improve patient outcomes, staff efficiency, and compliance with national standards. TechCare is used in more than 220 local and state correctional facilities, managing over 200,000 active patient records daily.

Q: What is the NaphCare Charitable Foundation?

A: The [NaphCare Charitable Foundation](#) is a nonprofit dedicated to advancing the safety and wellbeing of communities through research, educational programs, and scholarship opportunities