



May 15, 2026

MEDIA ADVISORY

ADOC PROVIDES UPDATE ON HEALTHCARE VENDOR TRANSITION

MONTGOMERY — The Alabama Department of Corrections (ADOC) continues coordinating with healthcare vendor NaphCare following disruptions associated with YesCare’s final payroll processing for Alabama facility healthcare staff.

After experiencing multiple payroll delays in 2026, YesCare failed to make payroll on April 10, prompting ADOC to initiate the state procurement process to secure a new healthcare vendor. On April 21, 2026, ADOC issued YesCare a notice of breach and termination for failure to meet its financial obligations under the inmate healthcare services agreement.

That same day, ADOC Commissioner John Hamm requested emergency procurement authority from the State of Alabama to enter into an agreement with NaphCare, Inc. for comprehensive inmate medical and mental health services. The request was approved on April 22, 2026, and ADOC finalized its agreement with NaphCare on April 30, 2026. The contract became effective at 12:00 a.m. on May 3, 2026.

During the transition period, ADOC and NaphCare worked to onboard healthcare staff who chose to continue employment under the new vendor. In recognition of the financial strain caused by YesCare’s payroll delays, NaphCare implemented several measures to assist incoming employees, including:

- \$1,000 signing bonus for newly onboarded staff (full-time and part-time over 30 hours),
- Purchase and recognition of employee paid leave balances, and
- Implementation of the “ImmediatePay” program, which allows employees to access up to 70% of earned wages prior to scheduled payroll dates.

On May 8, 2026, YesCare filed for Chapter 11 bankruptcy protection, disrupting the company’s ability to process its final scheduled payroll for Alabama facility staff. Following that development, ADOC immediately coordinated with NaphCare to implement additional employee assistance measures. The ImmediatePay program became operational on May 12, 2026, and as of May 15, NaphCare had advanced approximately \$150,000 to affected employees.

Although healthcare personnel were employed by YesCare and later transitioned to NaphCare,

ADOC has remained in regular communication with both vendors to minimize operational disruptions affecting facility healthcare services and personnel.

May 8, 2026, represented the final payroll associated with the former ADOC-YesCare agreement. ADOC and NaphCare expect future payroll operations to proceed normally under the new contract.

ADOC appreciates the professionalism and commitment demonstrated by healthcare personnel throughout this transition period and will continue providing updates as additional information becomes available regarding the YesCare bankruptcy proceedings and related payroll matters.

Media inquiries should be emailed to ADOC.Media@doc.alabama.gov.